

**Permanent Job: Shop Manager / Rheolwr Siop (Charity Retail)**

**Salary: £23,111.10**

**Where: Merthyr Tydfil Tenovus Cancer Care Shop (CF47 8BL)**

**Full Time: 35 hours per week (working 7 hours a day flexibly across the week)**

**Join Us!**

Do you have....

.....a passion for pre-loved clothes? ...a positive management style? ...pride to lead the way on customer service?... profits and people as your motivators?

Our Merthyr Tydfil shop's a much-loved part of the local community with a friendly and thriving shop team. With an Assistant Shop Manager supporting a dedicated group of volunteers the team needs a Shop Manager to lead and inspire them to continue keeping the shop at the heart of the community.

Supported by your Retail Area Manager you'll keep the shop's profits growing, make sure quality stock is sold and proactively get out into the community representing our work and creating an inclusive shop environment.

People are at the heart of what we do and a big part of the Shop Manager role is coaching your team and providing people opportunities to grow, support and contribute.

We'd love you to call in and see where you could be working. If you can see yourself joining the team we'd welcome an online CV application from you.

To progress your application we'd like to see your skills and experience when it comes to:

- Working in retail (if you've worked in a charity shop before even better!)
- Making profits and working to targets
- Helping customers and making sure they get the best level of service from you
- Working as a positive and inspiring leader and role model helping others to develop and grow
- Recruiting, motivating and managing a diverse group of people

**Closing Date:** 28<sup>th</sup> September 2025

**About us**

More people than ever are living with cancer in Wales, with around 20,000 people diagnosed every year.

We give help, hope, and a voice to everyone affected by cancer. We understand how cancer can impact every aspect of life and how it affects families and friends too. Our wide range of services offer information, advice, and specialist support to people living with cancer, and their loved ones.

Together with our inspiring community of staff, volunteers, and supporters, we're determined to be here for everyone affected today, tomorrow, and beyond.

## Amdanom Ni

Mae mwy o bobl nag erioed yn byw gyda chanser yng Nghymru, gyda thua 20,000 o bobl yn cael diagnosis bob blwyddyn.

Rydyn ni'n rhoi cymorth, gobaith, a llais i bawb a effeithir gan ganser. Rydyn ni'n deall sut gall cancer effeithio ar bob agwedd o fywyd a sut mae'n effeithio ar deuluoedd a ffrindiau hefyd. Mae ein hystod eang o wasanaethau yn cynnig gwybodaeth, cyngor a chymorth arbenigol i bobl sy'n byw â chanser, a'u hanwylaid.

Ynghyd â'n cymuned ysbrydoledig o staff, gwirfoddolwyr, a chefnogwyr, rydym yn benderfynol o fod yma i bawb yr effeithir heddiw, yfory, a thu hwnt.

When you join the Tenovus Cancer Care family you'll benefit from:

- Flexible working arrangements to help you achieve your best at work and manage other areas of your life effectively
- A generous 35 days annual leave (based on full time hours) including public holidays that increases with length of service. You can also buy up to 10 days of additional annual leave per year
- An Employee Assistance Programme (EAP) offering access to 24/7 confidential advice and support
- Occupational sick pay
- Contributory pension scheme

## Recruitment Process

Please apply with your CV and covering letter addressing the criteria stated in the Person Specification via the Tenovus Cancer Care website

Please submit your application as soon as possible as sometimes we do close our adverts early if we receive sufficient applications for the role.

You can also visit our [Work for us](#) pages that give you more information and a copy of the job description and person specification can be found here:

<https://www.tenovuscancercare.org.uk/media/c1qdcmk/shop-manager-jd-july-2022.pdf>

At Tenovus Cancer Care we're committed to making our workplace diverse and inclusive where everyone feels they belong and can be their authentic selves at work. We're proud to be an equal opportunities employer who does not discriminate based on the Equality Act 2010's Protected Characteristics. All qualified applicants will receive equal consideration for employment and we will adjust our recruitment processes where we can to support people who wish to join us.

Yng Ngofal Canser Tenovus rydym wedi ymrwymo i wneud ein gweithle yn amrywiol ac yn gynhwysol lle mae pawb yn teimlo eu bod yn perthyn ac yn gallu bod yn ddilys iddyn nhw yn y gwaith. Rydym yn falch o fod yn gyflogwr cyfle cyfartal nad yw'n gwahaniaethu ar sail Nodweddion Gwarchodedig Deddf Cydraddoldeb 2010. Bydd pob ymgeisydd cymwys yn cael ystyriaeth gyfartal ar gyfer cyflogaeth a byddwn yn addasu ein prosesau recriwtio lle y gallwn i gefnogi pobl sy'n dymuno ymuno â ni.

If we can support you with your application at all please contact us at [people@tenovuscancercare.org.uk](mailto:people@tenovuscancercare.org.uk)

If you are looking for your next career challenge, we'd love to hear from you.

