

Support Line Nurse / Nyrs Llinell Gymorth

Salary: £14,142

Working Hours: 15 hours per week with flexible working.

Largely based from home the role operates across 7 days per week including Bank Holidays. Shift rota's are typically between the hours of 9am and 5pm 2 days a week Monday – Friday or with 1 of the working days split between a weekend and a week day

Funded 12 month employment contract

Place of work: Home / Head Office – we provide you with the IT equipment you'll need. For home working you'll need to have a suitably private working area to make and receive calls to the Support Line

How to apply: Please email a CV & Cover Letter by the 5th October stating how your experience matches the person specification along with your motivation behind your application to people@tenovuscancercare.org.uk.

The Support Line Nurse job

Our specialist Support Line Nurse service delivers information and advice on all aspects of cancer and its treatment to anyone affected by cancer from to those worried about cancer, going through treatment to palliative intent and end of life care.

We deliver our service via the telephone as well as the internet and in person often referring and signposting across our wider Tenovus Cancer Care services and to our NHS partners. Our Support Line Nurses are oncology nursing specialists who approach cancer care holistically, work collaboratively and are passionate about supporting people affected by cancer.

In this Support Line Nurse job you can expect to be doing things like:

- Handling incoming clinical calls or internet enquiries giving appropriate nurse led advice over the phone or the internet
- Signposting patients to wider services appropriately to support their wider health and wellbeing needs
- Contacting Health Board or referred patients via our Call Back service assessing Systemic Anti-Cancer Therapy responses or toxicities
- Attending in person Wales events with organisations or in community settings promoting our service and awareness of cancer
- Using your oncology nursing clinical experience to give proficient systemic oncology patient advice
- Work in close contact with partner organisations and Health Boards in a patient-centred approach to nursing

To do well in this Support Line Nurse role you'll be able to:

- Demonstrate your oncology nursing specialist skills that can be adapted to our way of service delivery and be keen to learn, develop and hone new and existing skills
- Show you're a solution finder, proactive and adaptable in your supportive style and collaborative way of working with people

- Be technically capable using a computer and the internet and confident using the phone and internet to communicate
- Communicate confidently to a mixture of groups and individuals and have great interpersonal skills when it comes to working with others
- Keep on top of things when it comes to deadlines, accuracy and delivering quality work

This is an important job where the work you do helps people affected by cancer when they need it most. So, if you could join us and make a difference at Tenovus Cancer Care we can't wait to hear from you!

Your Staff Benefits

In return you'll be part of a people orientated culture, make impact through a worthwhile cause and have Staff Benefits such as:

- Holidays that increase with length of service
- Your birthday off work once you've been here for 12 months.
- Opportunity to buy up to 10 days of additional annual leave per year
- Occupational sick pay after completion of probationary period
- Contributory pension scheme
- A tailored induction and support programme to help you succeed and excel
- An Employee Assistance Programme (EAP) offering access to 24/7 confidential advice and support
- The opportunity to participate in staff / volunteer activities to support the wider organisation
- The opportunity to learn from, grow with, support and develop people who volunteer with US

About us

Around 20,000 people are diagnosed with cancer in Wales every year. We're proud to support over 10% of those and we want to be there many more.

We give help, hope, and a voice to everyone affected by cancer. We understand how cancer can impact every aspect of life and how it affects families and friends too. Our wide range of services offer information, advice, and specialist support to people living with cancer, and their loved ones.

We're committed to listening to the real experiences of people affected by cancer in Wales to drive the changes that make a difference.

More about US

At Tenovus Cancer Care we're committed to making our workplace diverse and inclusive where everyone feels they belong and can be their authentic selves at work. We're proud to be an equal opportunities employer who does not discriminate based on the Equality Act 2010's Protected Characteristics. All qualified applicants will receive equal consideration for employment and we will adjust our recruitment processes where we can to support people who wish to join us.

When our people talk about working here they're proud to reflect our values. They'll use words such as friendly, fun and welcoming to describe their experience and love our work culture around job flexibility. As well as it being a nice place to work for a good cause the staff benefits are good. On top of the above we've got a stylish Head Office in the heart of Cardiff and things to support you in and out of work like an interactive induction programme, an accessible Learning Platform, development opportunities and experienced managers. We also have a Staff Social Committee who organise regular get togethers!

Your Personal Data

We're committed to being transparent about how we collect and use that data and to meeting our data protection obligations and you can find full details about this in our Job Application Privacy Notice here on our Work for us page on the Tenovus Cancer website.

Should you have any queries regarding the use of your personal data, please contact people@tenovuscancercare.org.uk

